

CRM- Inspection Report
Non-CHC Fatehabad, Agra

Inspection Date – 21/10/2024

Inspection team

- Dr Munish Singh Paurush – DGM CH/EMTS, NHM Lucknow
- Dr Piyush Jain – Dy CMO / Nodal Fatehabad
- Mr Ashwani Kumar Singh – Consultant FRU, NHM Lucknow

Areas for Improvement: -

1. To Prepare CHC at Glance booklet
2. Arrow Board(signage) at main road
3. Outside branding of CHC with lighting at night
4. Branding of BPHU building with wall writing of available services provided at the Health care facility
5. Updating of information's displayed at walls – staffing and their contact details
6. Banners displayed at CHC with updated names of existing officers at district and block level
7. Designated Ambulance bay with description plate of ambulance number, driver number and ambulance Help line / Ambulance Mitra number
8. To use IEC of different program in VHSND sessions
9. To display graphical progress of Indicators pertaining to National programs in MOIC room
10. Manage general store ROOMS
11. To prepare Buffer Stock Register at the stores
12. Cleaning of Toilet , stairs and wards
13. Labelling of Almirahs with internal labeling of shelves for record keeping
14. Remove all fire hazard points- loose wiring, clean up generator area, sand buckets , fire extinguishers with expiry date mention
15. Bio waste management (segregation at the point of generation and disposal as per protocol).
16. Strengthening of Labour room, NBSU, SNCU, NRC, Lab as per established protocol.
17. Electrical work to review

18. Indexing and labelling of registers
19. Distribution of equipment / logistics to PHCs / AAM/ SC from store rooms which are due to these facilities
20. Distribute dumped IEC to attached Health facilities and display them at visible places
21. Anaphylactic and emergency tray in emergency department
22. Follow maintenance of record at PHC/ AAM / SC
23. Disbursement and updating of ASHA Payment
24. Updating of entries at different Portals
25. Branding of different rooms at CHC (NCD Clinic, Emergency room, male and female wards etc)
26. To develop Patient Support Group at local level
27. Update EDL list on wall with correct spellings (even in Hindi)
28. Scarcity of TB drugs. Only 4-5 days drugs are distributed to patients
29. Remove unwanted metal shop (Khokha) in outside campus
30. Replacing Old rusted stretchers with Non rusted one at entry of CHC
31. Discouraging un-authorize person from the CHC Campus
32. Display of treatment Protocols in labor room, emergency and OPD (needle prick injury, blood spill at floor, anaphylaxis , adverse drug reaction etc)
33. Condemnation of Junk and un-repairable equipments/items after approval from Condemnation Committee





The team did detailed meeting with BPM, BCPM, all ANMs and CHOs in presence of MOIC, State and regional TSU team members, representative of WHO and others and instructed to complete all due work as per checklists.

Ashwani Kr Singh
Consultant (MH)

Dr Munish Singh Paurush
DGM(CH & EMTS)

02 सदस्यीय महीदया, एनएम
कार्ग

CRM- Inspection Report CHC Shamshabad, Agra

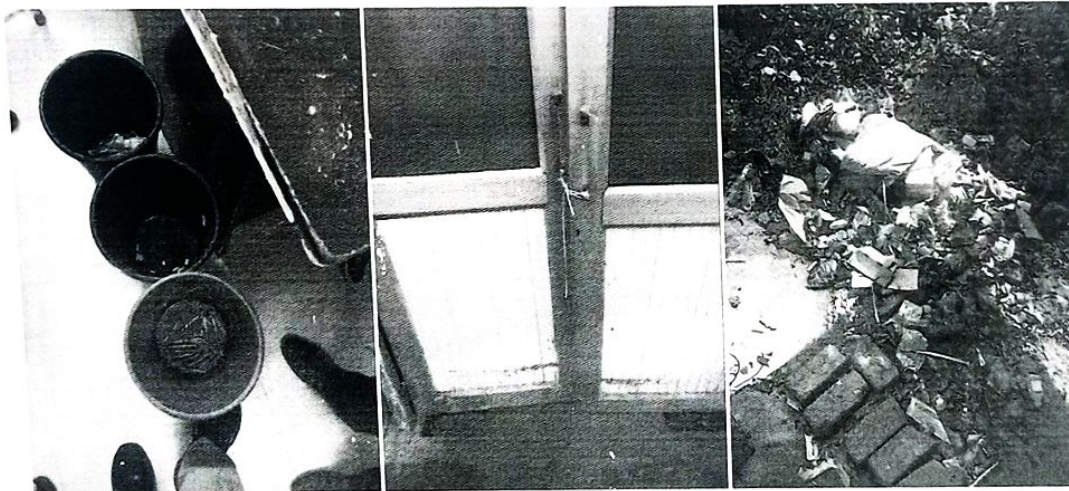
Inspection Date – 22/10/2024

1. Dr Munish Singh Paurush – DGM CH/EMTS, NHM Lucknow
2. Mr Ashwani Singh – Consultant MH, NHM Lucknow

Areas For Improvement: -

1. To Prepare CHC at Glance booklet
2. Arrow Board(signage) at main road
3. Outside branding of CHC with lighting at night
4. Branding of BPHU building with wall writing of available services provided at the Health care facility
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10. Manage general store ROOMS
11. To prepare Buffer Stock Register at the stores
12. Cleaning of Toilet , stairs and wards
13. Labelling of Almirahs with internal labeling of shelves for record keeping
14. Remove all fire hazard points- loose wiring, clean up generator area, sand buckets , fire extinguishers with expiry date mention
15. Bio waste management (segregation at the point of generation and disposal as per protocol).
16. Strengthening of Labour room, NBSU, SNCU, NRC, Lab as per established protocol.
17. Electrical work to review
18. Indexing and labelling of registers

19. Distribution of equipment / logistics to PHCs / AAM/ SC from store rooms which are due to these facilities
20. Distribute dumped IEC to attached Health facilities and display them at visible places
21. Anaphylactic and emergency tray in emergency department
22. Follow maintenance of record at PHC/ AAM / SC
23. Disbursement and updating of ASHA Payment
24. Updating of entries at different Portals
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26. To develop Patient Support Group at local level
27. Update EDL list on wall with correct spellings (even in Hindi)
28. Scarcity of TB drugs. Only 4-5 days drugs are distributed to patients
29. Remove unwanted metal shop (Khokha) in outside campus
30. Replacing Old rusted stretchers with Non rusted one at entry of CHC
31. Discouraging un-authorized person from the CHC Campus
32. Display of treatment Protocols in labor room, emergency and OPD (needle prick injury, blood spill at floor, anaphylaxis , adverse drug reaction etc)
33. Condemnation of Junk and un-repairable equipments/items after approval from Condemnation Committee



Record Keeping in Labour Room

Labour Room

List of Register, Monthly Report, JSY Register, Wall Clock (Digital), Fire Extinguisher, Needle Cutter etc needs to be maintained .

NBSU

BHT, Staff Roster, Dashboard for reporting.

Management of OT

Autoclave Room, Post Operation room, Digital Clock, Tile etc.

Inspection team did detail meeting with BPM, BCPM, all ANMs and CHOs in presence of MOIC, State and regional TSU team members, representative instruct to complete all due work as per checklists.



Ashwani Kr Singh
Consultant (MH)



Dr Manish Singh Paurush
DGM(CH & EMTS)

CRM- Inspection Report
FRU-CHC Etmadpur, Agra

Inspection Date – 23/10/2024

1. Dr Munish Singh Paurush – DGM CH/EMTS, NHM Lucknow
2. Mr Ashwani Singh – Consultant MH, NHM Lucknow

Areas For Improvement: -

1. To Prepare CHC at Glance booklet
2. Arrow Board(signage) at main road
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14. Remove all fire hazard points- loose wiring, clean up generator area, sand buckets , fire extinguishers with expiry date mention
15. Bio waste management (segregation at the point of generation and disposal as per protocol).
16. Strengthening of Labour room, NBSU, SNCU, NRC, Lab as per established protocol.
17. Electrical work to review
18. Indexing and labelling of registers

19. Distribution of equipment / logistics to PHCs / AAM/ SC from store rooms which are due to these facilities
20. Distribute dumped IEC to attached Health facilities and display them at visible places
21. Anaphylactic and emergency tray in emergency department
22. Follow maintenance of record at PHC/ AAM / SC
23. Disbursement and updating of ASHA Payment
24. Updating of entries at different Portals
25. Branding of different rooms at CHC (NCD Clinic, Emergency room, male and female wards etc)
26. To develop Patient Support Group at local level
27. Update EDL list on wall with correct spellings (even in Hindi)
28. Scarcity of TB drugs. Only 4-5 days drugs are distributed to patients
29. Remove unwanted metal shop (Khokha) in outside campus
30. Replacing Old rusted stretchers with Non rusted one at entry of CHC
31. Discouraging un-authorize person from the CHC Campus
32. Display of treatment Protocols in labor room, emergency and OPD (needle prick injury, blood spill at floor, anaphylaxis , adverse drug reaction etc)
33. Condemnation of Junk and un-repairable equipments/items after approval from Condemnation Committee



Record Keeping in Labour Room

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NBSU

BHT, Staff Roster, Dashboard for reporting.

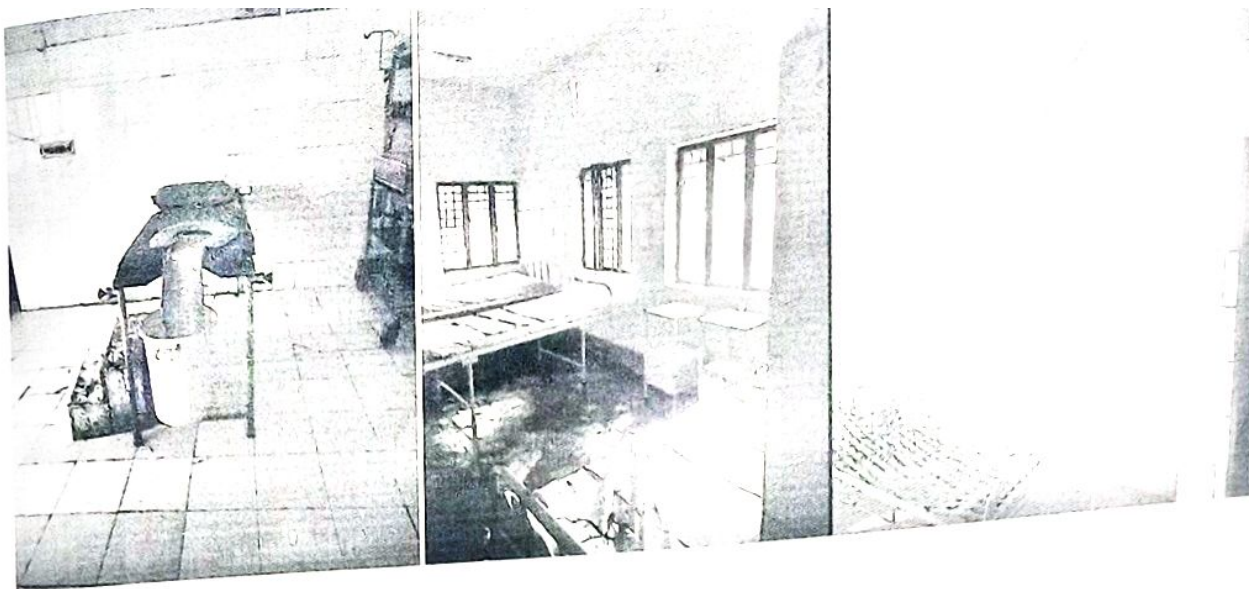
Management of OT

Autoclave Room, Post Operation room, Digital Clock, Tile etc.

PHC Barhaan, Block Etmadpur, Agra

Inspection Date – 23/10/2024

1. Labour tables are not present; instead Deliveries are conducted on the examination table.
2. 7 Trays are not being maintained properly. Delivery tray should be present as per the delivery load of the facility.
3. Macintosh sheet is not available in some of the facilities. Kelis pads are found to be punctured.
4. 16 Protocol posters are not present in the PHC.
5. Case sheets are not being filled properly. Partographs are not being filled. Discharge slips are not being given to the discharged/ mothers.
6. Post natal vitals and discharge notes are not being filled in all the case sheets.
7. Referral slips do not include the treatment given to the patient
8. ANC registers and HRP Register are not being maintained at the facilities.
9. Oxygen Cylinder, Autoclave, not being maintained
10. No autoclave and fumigation register maintained



Inspection team did detail meeting with BPM, BCPM, all ANMs and CHOs in presence of MOIC, State and regional TSU team members, representative instruct to complete all due work as per checklists at the Block CHC.

Ashwani Kr Singh
Consultant (MH)

Dr Monish Singh Paurush
DGM(CH & EMTS)

CRM- Inspection Report

CHC Khandoli, Agra

Inspection Date – 24/10/2024

1. Dr Munish Singh Paurush – DGM CH/EMTS, NHM Lucknow
2. Mr Ashwani Singh – Consultant MH, NHM Lucknow

Areas For Improvement: -

1. Arrow Board(signage) at main road
2. Outside branding of CHC with lighting at night
3. Branding of BPHU building with wall writing of available services provided at the Health care facility
4. Updating of information's displayed at walls – staffing and their contact details
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8. To display graphical progress of Indicators pertaining to National programs in MOIC room
9. Manage general store ROOMS
10. To prepare Buffer Stock Register at the stores
11. Cleaning of Toilet , stairs and wards
12. Labeling of Almirahs with internal labeling of shelves for record keeping
13. Remove all fire hazard points- loose wiring, clean up generator area, sand buckets , fire extinguishers with expiry date mention
14. Bio waste management (segregation at the point of generation and disposal as per protocol).
15. Strengthening of Labour room, NBSU, SNCU, NRC, Lab as per established protocol.
16. RMC concept not known to Staff Nurse
17. Electrical work to review
18. Water not available in the entire CHC.

19. Distribution of equipment / logistics to PHCs / AAM/ SC from store rooms which are due to these facilities
20. Distribution of dumped IEC to attached Health facilities and display them at visible places
21. Anaphylactic and emergency tray in emergency department
22. Follow maintenance of record at PHC/ AAM / SC
23. Disbursement and updating of ASHA Payment
24. Updating of entries at different Portals
25. Branding of different rooms at CHC (NCD Clinic, Emergency room, male and female wards etc)
26. To develop Patient Support Group at local level
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29. Replacing Old rusted stretchers with Non rusted one at entry of CHC
30. Discouraging un-authorized person from the CHC Campus
31. Display of treatment Protocols in labor room, emergency and OPD (needle prick injury, blood spill at floor, anaphylaxis , adverse drug reaction etc)
32. Condemnation of Junk and un-repairable equipments/items after approval from Condemnation Committee



Record Keeping in Labour Room

Labour Room

List of Register, Monthly Report, JSY Register, Wall Clock (Digital), Fire Extinguisher, Needle Cutter etc needs to be maintained .

NBSU

BHT, Staff Roster, Dashboard for reporting.

Management of OT

Autoclave Room, Post Operation room, Digital Clock, Tile etc.

PHC Peelipokhar, Block Khandoli, Agra

Inspection Date – 24/10/2024

1. Labour tables are not present; instead Deliveries are conducted on the examination table.
2. 7 Trays are not being maintained properly. Delivery tray should be present as per the delivery load of the facility.
3. Macintosh sheet is not available in some of the facilities. Kelis pads are found to be punctured.
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